

# WNMS Mobile Application User's Guide

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## About This Guide

### Purpose

This document provides information and procedures on installation, setup, configuration, and management of the PTP unit.

### Definitions, Acronyms and Abbreviations

The following typographic conventions and symbols are used throughout this document:

Additional information that may be helpful but which is not required.



Important information that should be observed.

- bold Menu commands, buttons, input fields, links, and configuration keys are displayed in bold
- *italic* References to sections inside the document are displayed in italic.
- code File names, directory names, form names, system-generated output, and user typed entries are displayed in constant-width type

### Introduction

**WNMS Mobile** is Android based client application for devices monitored by WNMS (Wireless Network Management System) server. WNMS Mobile is designed for network operating center coordinators, maintenance and support engineers. It identifies network and node problems and can delegate a responsible person to help resolve the issues quickly. This WNMS client program provides mobile convenience and also reduces OPEX of the company.

WNMS mobile version 1.0 does the following:

- Lists the availability of networks and devices;
- Marks each device location on a map;
- Registers the devices into WNMS. The program can read the coordinates from an Android device if necessary;
- Lists all devices' alerts;
- Allows the ability to assign a task (ToDo) for a person;
- Notifies responsible person though push notification service when a task is assigned, reassigned, completed, or rejected;
- Provides flexible data filtering capabilities.



WNMS Mobile requires Android version 2.3 or later and works with any kind of WNMS server: WNMS standalone for Windows or Linux, WNMS Cloud Free and WNMS Cloud Premium.

### WNMS Mobile Installation

Follow the steps for easy installation of the WNMS Mobile application:

**Step 1.** Download WNMS Mobile installation package on your Android based mobile phone.

**Step 2.** Run the installation package on mobile phone as follows:

22* 🕄 🐑 🛜 🔐	37% 🛅 11:03	(	3 😋 🔋 📲 37% 🖽 11	:03 22"	(	🖸 🔋 📲 37% 🖬 11:03
🔜 WNMS Mobile	appendix a	WNMS Mot	pile	and	WNMS Mot	pile
Do you want to install this appl It will get access to:	ication? Inst	alling		~	Application insta	alled
Allow this application to: <b>Storage</b> manage internal storage conter	nts					
<ul> <li>Your location approximate location (network- precise location (GPS and network- based)</li> </ul>	-based), ork-					
Network communication full network access	on					
<ul> <li>System tools prevent phone from sleeping</li> </ul>						
Show all	· · · · · · · · · · · · · · · · · · ·					
Cancel Ins	stall				Done	Open

**Step 3.** The WNMS Mobile application has been successfully installed:



### Start WNMS Mobile

To start WNMS Mobile application, simply click the application icon WNMS Mobile and the login screen will appear:



WNMS Server URL - enter a valid URL of the WNMS server IP addressName - enter a valid administrator's username of the WNMS server.Password - enter a valid administrator's password of the WNMS server.

After login in the WNMS Mobile, the main Alerts page is displayed:



The following controls are available on the WNMS Mobile:

- Maps 1 displays map with located registered devices.
- Filter T- to create filters on Alerts, TODO or Inventory tabs.
- Refresh 2- click to refresh information on current tab.

## WNMS Mobile Controls

### Inventory Tab

All devices connected to the particular WNMS server are listed under the **Inventory** tab of the WNMS Mobile application:

ALERTS	TODOS	INVENTORY
	test-device1	
+	192.168.51.220	>
	Multi-Point	
	APC	
•	192.168.3.151	>
	Unregistered inventory	

#### **Register Device**

To register device, click on the device under the **Inventory** tab to load it properties, click the pen icon and fill the required fields:

🛨 31° 🜵 🛛 🖗 😭 🙃 📶 80% 🗷 15:04	👚 💷 🜵 🛛 🖗 😭 🙃 📶 88% 🗷 15:25	32° 🛧 🜵 🛛 🕄 🛜 📶 91% 🎟 15:40
K Back Inventory/APC	A Back Edit inventory / APC     CANCEL SAVE     SAVE	K Back Inventory/APC
INVENTORY UP	INVENTORY	INVENTORY UP
INVENTORY         UP           Name: name         IP. 5.20.211.100           MAC: 00:19:3B:87:65:46         Serial: 0404122400000184           Location: location         Emmark           Firmware: LIGO-PTP.         FWBD-1100.v6.94.rt3883.LIGO.PTP.           en_US.47406.130702.0241         Heartbeat: 2013-08-08 12:03:05           NETWORK         Network:           Alert profile:         Type:           MAP         North Atlantic	INVENTORY Network: Point-to-Point Type: AP Interval: 5 min. Register PROFILES Alert: Basic Stats: PTP MIMO POSITION LATITUDE LONGITUDE 54.8636788 23.8866413	INVENTORY     UP       Name: name     IP. 5.20.211.100       MAC: 00:19:38:87:65:46     Serial: 0404122400000184       Location: location     Firmware: LIG0-PTP.       FWBD-1100.v6.94.rt3883.LIG0.PTP.     en_US.47406.130702.0241       Heartbeat: 2013-09-2013:41:33     NETWORK       Network: Point-to-Point     Alert profile: Basic       Stat profile: PTP MIMO     Type: AP       MAP
Ocean Aprila Ubya SupdiArabia Radii Kiya Sudan Niyata Ethiopia Karya		

Network - assign the device to preconfigured network.

Type - assign the device type.

**Interval** - choose the heartbeat interval at which the device will send the information to the WNMS server.

Alert Profile - assign the alert profile. Note that only those alerts, preconfigured on particular alert profile will be reported.

Stats profile - assign the statistics profile for the device.

**Position** - specify the coordinates of the device (longitude and latitude), or simply click the target icon to set current position of the mobile phone.

#### Inventory Filter

WNMS Mobile application has possibility to filter list of the devices:

31° 全 ∲ WNMS M	obile	<b>.⊪</b> 74% 📼 14:31	Back Inventory/Fil	8 😋 후 📲 50% 📼 13: Iter Clear (Filt
ALERTS	TODOS	INVENTORY	TEXT	
↓ test- 192. <sup>-</sup> Multi	device1 168.51.220 i-Point	>	Search string	
APC 192. <sup>-</sup> Unre	168.3.151 gistered inventory	>	Registered	Unregistered
			💽 Up	🗹 Down

### Alerts Tab

The source of alerts is the Alert Profile, assigned to the device on registration.

#### Alerts Profiles

WNMS server has two default predefined Alert Profiles, which includes following standard Alert Definitions:

Basic alert profile:

- Device availability (up/down) critical alerts on device state change: up/down.
- Ethernet port status *critical* alerts on Ethernet port state change: up/down.
- Radio status *critical* alerts on Radio port state change: up/down.
- **Reboot** *warning* alerts on device reboot.
- **RSSI** warning alerts if RSSI threshold is below 20.

#### Extended alert profile:

- Device availability (up/down) critical alerts on device state change: up/down.
- Ethernet port status *critical* alerts on Ethernet port state change: up/down.
- Radio status critical alerts on Radio port state change: up/down
- **Reboot** *warning* alerts on device reboot.
- **RSSI** *warning* alerts if RSSI threshold is below 20.
- **Frequency change** *warning* alerts on frequency change.
- Noise level warning alerts if Noise level is above -80 dBm.
- **RX packet drop %** *warning* alerts if RX packet drop becomes larger than 5%.
- **TX Retry %** *warning* alerts if TX packet retry becomes larger than 5%.
- Warranty expired warning alerts when the warranty is expired already.
- Warranty expiring soon *informational* alerts if warranty expires within a 30 days.
- Radio peer count informational alerts if number of radio peers is larger than 20.

#### Alerts

Load the WNMS Mobile application to view all received alerts. Tap on the actual received alert and the detailed alert information will be displayed:

32° 全	🔹 🛿 🕄 🛜 . IMS Mobile	nii 91% 📼 15:40	Image: Section 2     Image: Section 2 </th <th>100% 📼 16:53</th>	100% 📼 16:53
ALERT	S TODOS	INVENTORY	ALERT	CRITICAL
8	<b>test-device1</b> 192.168.51.220 Multi-Point	>	Time: 2013-08-08 13:54:17 Name: Ethernet Port Status State: active Messane: Ethernet interface eth f	10WN
8	Ethernet Port Status Device name Multi-Point	>	neoge. Latenet interace citie	
<b>A</b>	Reboot 192.168.51.220 Multi-Point	>	INVENTORY Inventory: Device name Inventory IP: 192.168.51.220 Network: Multi-Point Warranty: MAP	

There are three severity levels of alarms:

- critical is marked 8
- warning is marked
- informational is marked

#### Alerts Filter

The received alerts can be filtered in order to find required alerts:

ALERTS	TODOS	NVENTORY	r
8	test-device1 192.168.51.220 Multi-Point	> Se	ea
8	Ethernet Port Status Device name Multi-Point	> FROM	vi 13
A	Reboot 192.168.51.220 Multi-Point	> SEVI	ER
		STAT	C TU
			S

Search string		
DATE		
FROM	то	
2013-08-02	2013-08-09	
<ul> <li>✓ Info</li> <li>✓ Critical</li> </ul>	✓ Warning	
STATUS		

### TODO Tab

WNMS Mobile has possibility to assign certain tasks for administrators which are configured as users on the WNMS server. After the new TODO task is assigned for the user, the particular user will get personal notification by the WNMS Mobile application about assigned tasks. The TODO list is colored according the state of the tasks:

- green colored TODO task is completed
- red colored TODO task is marked as cannot complete
- grey colored TOD task is in progress

Each TODO task has specific icon, marking the priority of the particular task: ^Low priority, Medium priority, High priority.



#### Assign TODO Task

Click the required alert on the Alert tab and click on Task icon 📇 to assign certain task for user:



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<u>*</u> 22° 📟	🛛 💟 🛜 📶 41% 🖽 14:02			08	<b>. i</b> l 38% 📼	14:08
K Back N	ew ToDo / Device Avail CANCEL	WNMS	6 Mobile	\$	Y	S
TODO		ALERTS	TODOS		INVENTO	RY
Name:	Device Availability (up/down)	De	evice Availat	oility (up/	down)	,
User.	Ligowave 👻	× N	/ulti-Point			
Priority:	High 👻	Et	hernet Port	Status		>
NOTE		N	iuiti-Point			
check of	device availability					
Availabil	ity Unavailability Bioavailab 🕨					
q w	ertyuiop					
a s	d f g h j k l					
ۍ ک	x c v b n m 🛥					
12!?						

#### **TODO** Notification

After the TODO was assigned, the administrator will get notifications on the mobile phone by the WNMS Mobile application:



#### Manage TODO Task

After the task was assigned to the user, there are 3 options to manage task:

- mark as completed
- reassign task to another user
- mark as cannot complete ×

Administrator logged in the WNMS Mobile application must navigate on TODO list and finish the task:

TODO		HIGH
State:	Assigned	
Assgned to:	Ligowave	
Comment:	check device availability	
ALERT		CRITICAL
Time:	2013-08-09 10:47:59	
Name:	Device Availability (up/dow	n)
State:	active	
Message:	Device went OFFLINE	
INVENTORY		
Name:	Device name	
IP.	192.168.51.220	
Network:	Multi-Point	

#### Filter TODO Task

WNMS Mobile user has possibility to filter TODOS list:

22° 🜵		8 😒	🛜 📶 38% 🗷	15:24
WN	IMS Mobile	۶	7	S
ALERT	S TO	DOS	INVENTO	DRY
^	Ethernet Po Device nam Multi-Point	ort Status e	3	>
*	Device Avai Device name Multi-Point	ilability ( <sup>e</sup>	up/down)	>
*	Ethernet Po Device nam Multi-Point	ort Status ne	3	>

DATE	
FROM	то
2013-08-02	2013-08-09
PRIORITY	
🗹 High	🗹 Medium
🗹 Low	
STATUS	
🗹 Assigned	🗹 Unassigned
Completed	🧭 Cannot complete
ASSIGNEE	
🗹 Assigned to me	

### Uninstall WNMS Mobile

The WNMS Mobile application can be easily uninstalled from your phone or tablet.

**Step 1.** Visit your device's **Settings** menu > **Apps** or **Application manager** (this may differ depending on your device).



**Step 2.** Touch the WNMS mobile application for uninstalling and select **Uninstall button**:

\$ 🖆 🔹 😣 😒	ବ 📶 51% 🗷 11:12	Ý 🏦 🖬	8 🛛	🗟 📶 51% 🛛	🗷 11:15	Ŷ 🕳 î	lı.@ 03 8	51% 🖾 11:15
< 🏏 App info		< 🄀 Apps				une o	WNMS Mobile	
WNMS Mobile			Downloaded		Internal	1081		
worke version 1.0						Uninst	all finished	
	Uninstall							
Show notifications								
STORAGE			WNMS Mohi	le				
Total	5.46MB	Sector 1						
App on device	5.46MB	Do yo	u want to unins	tall this				
App on internal storage	0.00B	app?						
Data on device	0.00B			01/				
Data on internal storage	0.00B	Ca	incel	OK				
	Clear data							
CACHE								
Cache	0.00B							
LAUNCH BY DEFAULT							ок	

**Step 3.** The WNMS mobile application has been uninstalled from your device successfully.